

Impression Photobooth Grab & Go Rental Agreement

This Agreement is made between Impression Photobooth ("Provider") and the undersigned party ("Client") for the rental of Grab and Go photo booth services for the agreed hire period. By completing the booking form and/or paying the deposit, the Client acknowledges and agrees to the following terms and conditions:

1. Supply of Photo Booth Equipment & Client Responsibilities

- a) The details provided in the "Service Details" section will be undertaken to the following specifications as noted on this Booking form. Any changes must be made in writing prior to the hire period and are subject to section 3.
- b) The pick-up and drop-off location is **9 Cameron St Nundah, QLD**. Please call 0422560297 upon arrival, and the equipment will be brought out to you.
- c) The Client agrees to return the equipment in the same condition it was received. If equipment is not returned within 7 days of the agreed return date, the Client will be liable for the full replacement cost of \$2,000, in addition to compensation for lost business. A late return fee of \$100 per day will apply until the equipment is returned.
- d) The Client must ensure all equipment is protected from weather, theft, or damage. Any misuse, including mishandling by guests or children, is the Client's responsibility.
- e) The Client acknowledges that the booth must not be used in outdoor environments unless under full cover (e.g. marquee or roof), and must be placed on a stable, flat surface. The Client accepts responsibility for ensuring the set-up location is clean, dry, safe and has power available.
- f) All photos are sent via Wi-Fi or mobile data and may be delayed if connection is weak. All images will be sent once a strong connection is established (usually within 24 hours of equipment return). Photo quality is subjective and not grounds for refunds.
- g) In the unlikely event of technical issues during the event, the Client must call 0422 560 297 for troubleshooting. No refund will be provided for issues reported after the event.

2. Payments for Service

- a) A \$100 non-refundable deposit is required to secure the booking.
- b) The remaining balance must be paid in full prior to pick-up. If full payment is not received, the Provider reserves the right to cancel the booking without refund of the deposit.
- c) Payment is accepted via credit card, direct deposit or cash. Proof of payment may be requested.

3. Changes, Cancellations & Refunds

- a) The \$100 deposit is non-refundable under any circumstance.
- b) Requests for date changes must be made in writing at least 14 days in advance. Changes are subject to availability and must fall within 12 months of the original booking. The deposit can be transferred a maximum of 2 times.
- c) Cancellations made less than 14 days before the scheduled hire will not be refunded. Cancellations made at least 14 days prior will be refunded minus the non-refundable deposit.
- d) Cancellations or reschedules due to Force Majeure (e.g. natural disasters, flooding, pandemic, etc.) will result in the deposit being retained and credited toward a future booking within 12 months. No cancellation fee will apply.
- e) If the Provider cannot fulfil the service due to unforeseen circumstances, a full refund will be issued. The Provider will have no further liability beyond the refund.
- f) Refunds may take up to 14 business days to process following written confirmation of eligibility. Refunds for cancelled upgrades are subject to a \$20 processing fee per item.

4. Damage to Provider's Equipment

- a) The Client is liable for any loss, theft, or damage to the photo booth or any included equipment while in their possession.
- b) The Client is responsible for damage caused by:
 - i) misuse by the Client or guests,
 - ii) exposure to weather or disaster (e.g., rain, fire, flood),
 - iii) outdoor setup without cover or stability,
 - iv) vandalism.
- c) A \$50 processing fee will apply for any damage or loss claims. An invoice for repair or replacement will be issued within 7 business days and payment is due within 7 days of invoice date.

5. Model Release

- a) Impression Photobooth retains full copyright ownership of all images captured.
- b) Photos may be used for promotional purposes, including social media, website, and other marketing platforms.
- c) **If the Client prefers photos not be used publicly**, they must notify the Provider in writing at info@impressionphotobooth.com.au prior to the hire date. We will honour all reasonable requests.
- d) Clients and guests may use the images for personal use.

6. Liability & Indemnification

- a) The Provider's liability for any personal injury, loss, or damage is limited to the extent permitted under Queensland law. The Provider is not liable for issues caused by Client or third-party actions.
- b) The Client agrees to indemnify the Provider against any claims, losses, or damages resulting from misuse of the booth, including injury or disputes arising from photo use, during or after the hire period.
- c) This Agreement is governed by the laws of Queensland, Australia. Any disputes will be resolved in the jurisdiction of Queensland courts.

7. Acknowledgment & Agreement

By completing the booking form or paying the deposit, the Client confirms they have read, understood, and agreed to all terms and conditions outlined in this Agreement.

By selecting the agree button and submitting the booking form, the Client confirms that they have **read, understood, and agreed** to all terms and conditions outlined in this contract.